

# Research & Development Strategy

## For global innovation leadership

5 December 2022

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Vice President and Executive Officer, CTO,  
General Manager of the Research & Development Group,  
Hitachi, Ltd.

- 1 | Increased investment in R&D & expanding global R&D network
- 2 | Accelerating R&D to expand Lumada business
- 3 | Driving innovation by backcasting from 2050

# R&D strategy

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1. Research & Development Group vision
2. Accelerating research & development to expand Lumada business
3. Driving innovation by backcasting from 2050
4. Summary

# R&D strategy

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Support people's quality of life with data and technology that fosters a sustainable society



# 1-2. Apply OT×IT×Product strength to solve customer challenges



# 1-3. Contribute to Hitachi Group's transformation



## Hitachi Group

**Shift to Social Innovation Business**  
Establish foundations for growth

**Implement growth through Social Innovation**

**Global deployment of Social Innovation Business**

**Accelerate growth with Green, Digital & Innovation**

- Launched Lumada business (2016)
- Est. joint venture with ABB (2015)
- Acquired Ansaldo STS (2015)
- Est. Lumada Alliance Program (2020)
- Acquired ABB power grids business (2020)
- Acquired JR Automation (2019)
- Acquired GlobalLogic (2021)
- Launched Hitachi Astemo (2021)

## R&D Group

**Shift from addressing a broad business portfolio to focusing R&D on Social Innovation areas**

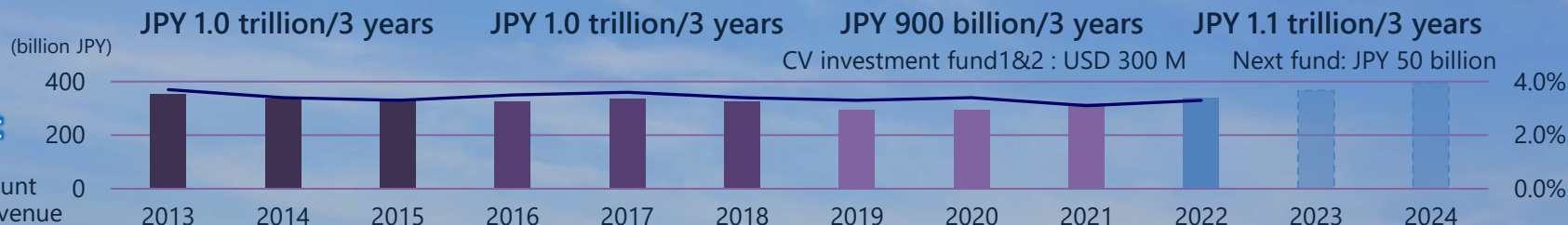
**Promote customer co-creation for Social Innovation**

**Accelerate digital research to create Lumada solutions**

**Strengthen initiatives to drive innovation contributing to global business growth**

- Realigned as CSI, CTI & CER (2015)
- NEXPERIENCE (2015)
- Set up Akasaka co-creation site (2015)
- Set up co-creation sites worldwide: Santa Clara (2016), London, Beijing (2017)
- Set up CV Office (2019)
- Launched Kyōsō-no-Mori (2019)
- Set up Innovation Growth Strategy Division (2022)

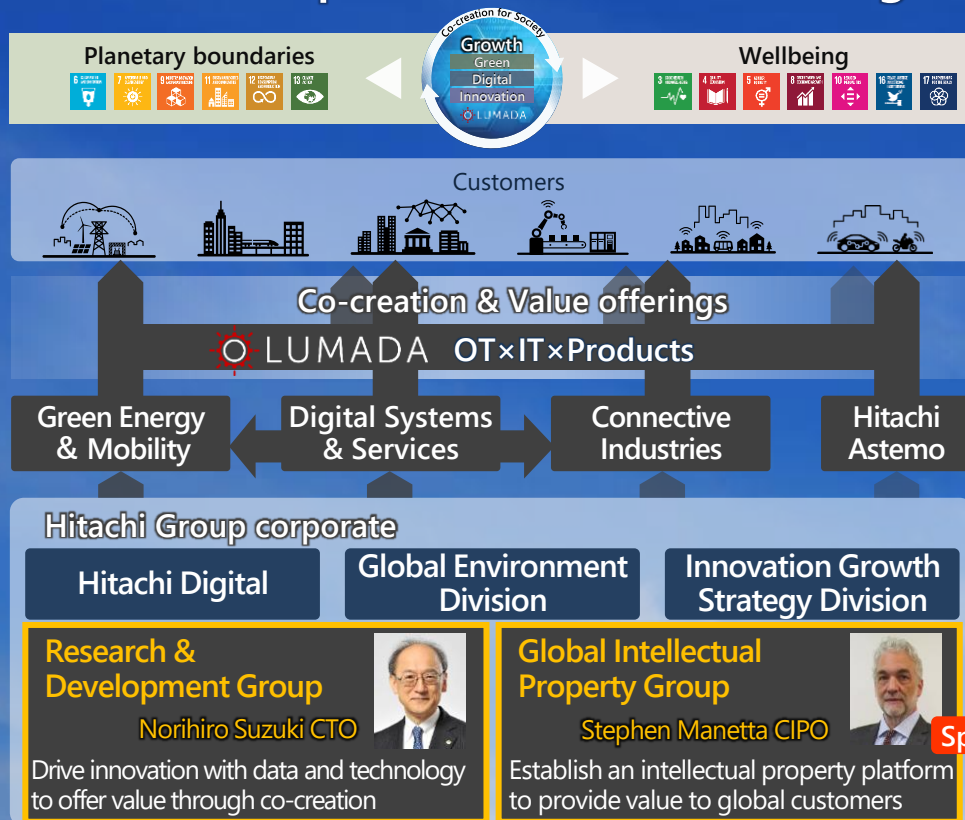
## R&D investment



Left axis: Amount  
Right axis: % revenue

# 1-4. Promotion structure for innovation

## Transform the promotion structure for global business growth through DX & GX



### MMP 2024 key directives for the innovation strategy

Focus on digital to drive innovation for global business growth

**Establish the Innovation Growth Strategy Division**  
Develop innovation investment strategies to "inspire" our customers' next growth

**Generate digital service business**  
Provide value through OT×IT×Products that support our customers' growth

**Drive radical innovation**  
Solve customers' future management challenges by backcasting from 2050

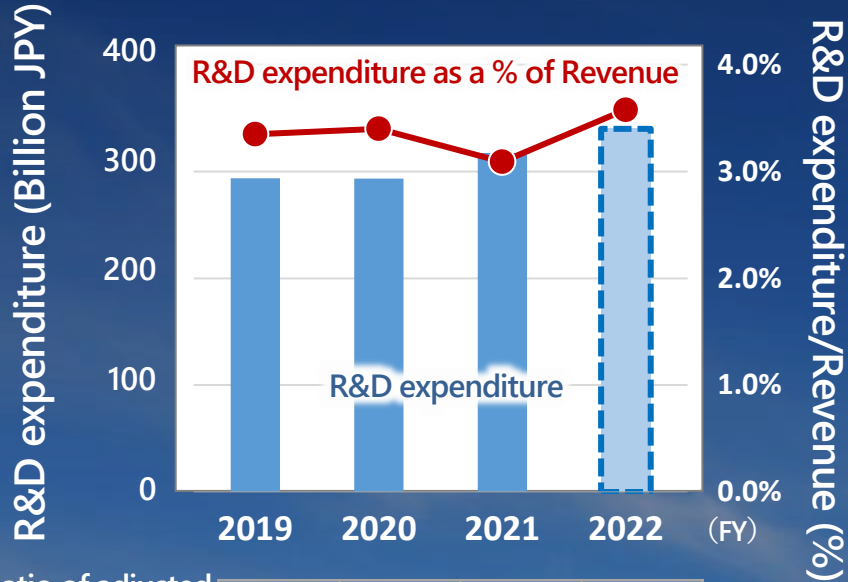
**Strengthen "global IP strategy"**  
Globally increase the value of intangible assets and contribute to global business growth



# 1-5. Hitachi Group R&D investment and R&D efficiency trend

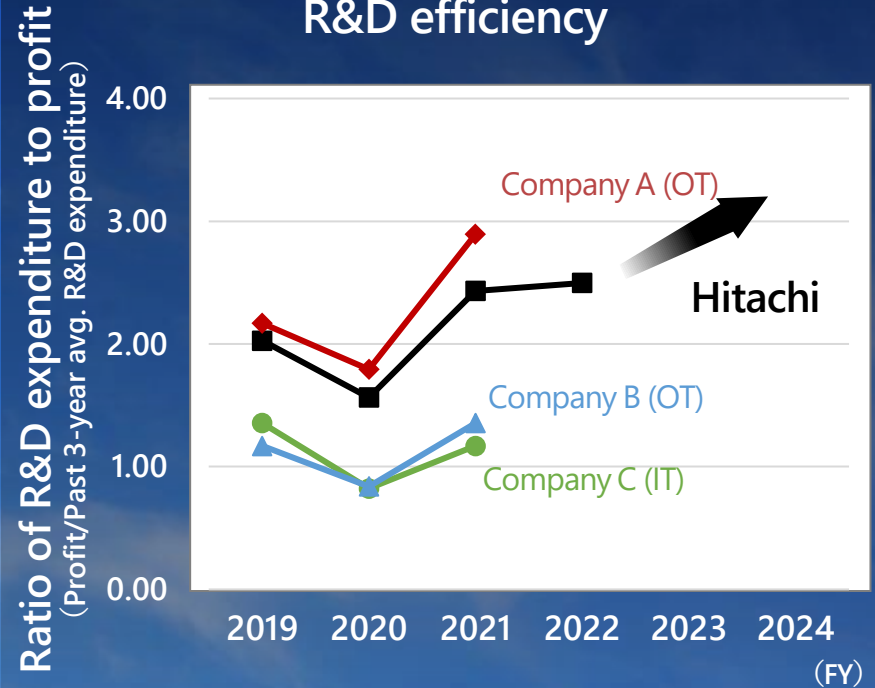
## Reinforce R&D investment to drive innovation through Digital & Green

### R&D investment



Ratio of adjusted operating income to revenue	2019	2020	2021	2022
	7.5	5.7	7.2	7.2

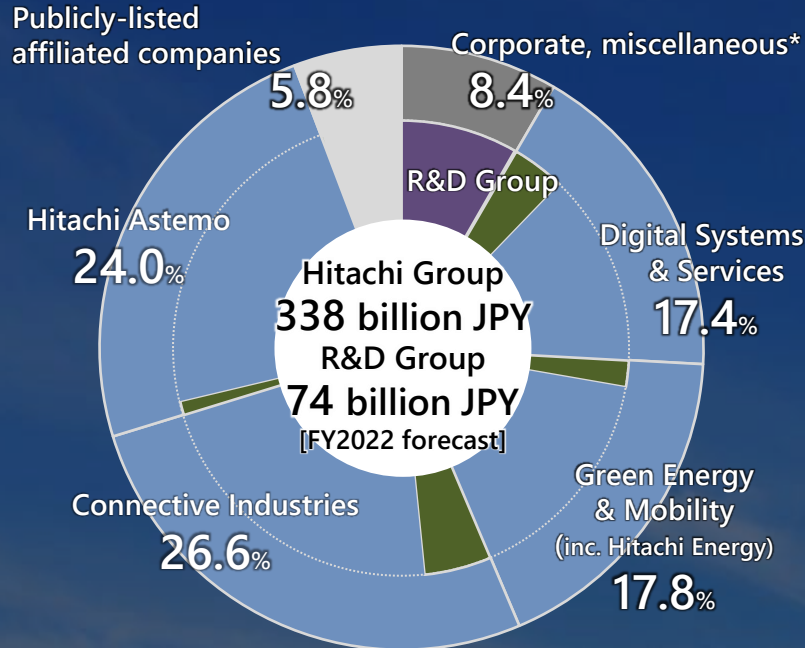
### R&D efficiency



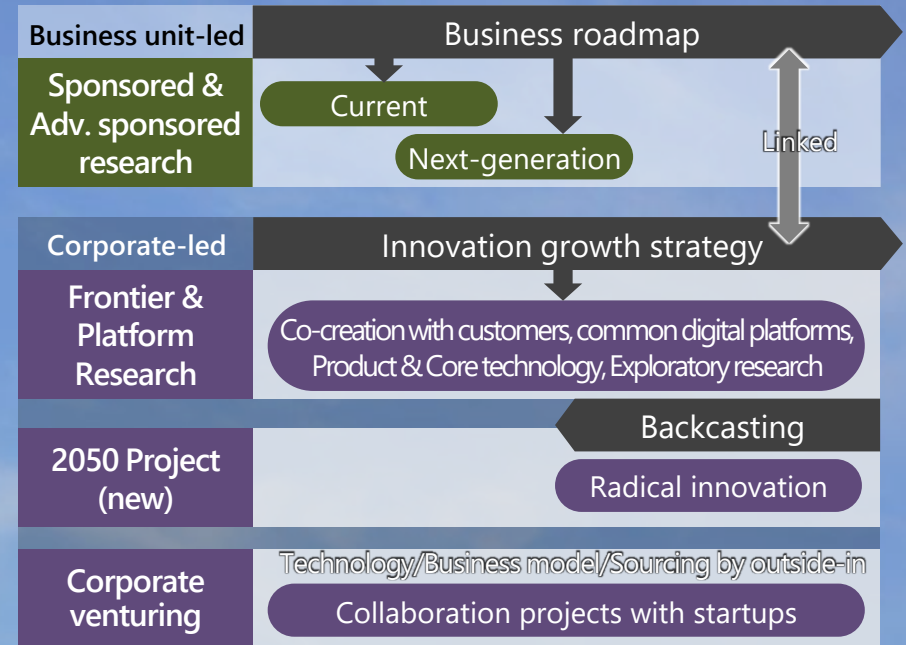
# 1-6. Hitachi Group R&D investment portfolio

Forecast to support current business and backcast from 2050 to drive innovation

## Hitachi Group R&D investment breakdown



## Innovation target



\*Includes Japanese national projects (As of FY2022, research in the "Green" area is being reinforced through the Green Innovation Fund)

# 1-7. Innovate for global business growth through DX/GX

Drive innovation through synergy fully leveraging  
Hitachi Group technology platforms, talented teams, and customer channels

## GlobalLogic



Singh CTO

Video message  
Synergy with  
R&D Group

## Hitachi Energy



Salge CTO

Presentation  
R&D strategy for  
the energy sector

## Europe R&D



Sugimura GM

Europe 60\*

Focus efforts to create Environment  
business through closer collaboration  
with Hitachi Energy and Hitachi Rail.  
Participate in the European  
Environment ecosystem

## China R&D



Chen GM

## Hitachi China



Harada CTO

China 90\*

Expand industrial GX/DX business  
together with local group companies.  
Reinforce efforts for decarbonization

## America R&D



Nakaya GM



Dayal CCR

North America 90\*

Enhance creation of digital service  
businesses through collaboration with  
GlobalLogic/Hitachi Vantara/Hitachi  
Digital

## India R&D



Banerjee GM

## APAC R&D



Kitagawa GM

South & Southeast Asia 60\*

India: Enhance digital engineering  
Asia: Focus on green building and  
smart city

## Japan R&D



Sameshima  
GM



Nishizawa  
GM



Kusumi  
GM



Nishimura  
GM



Suzuki  
CCR

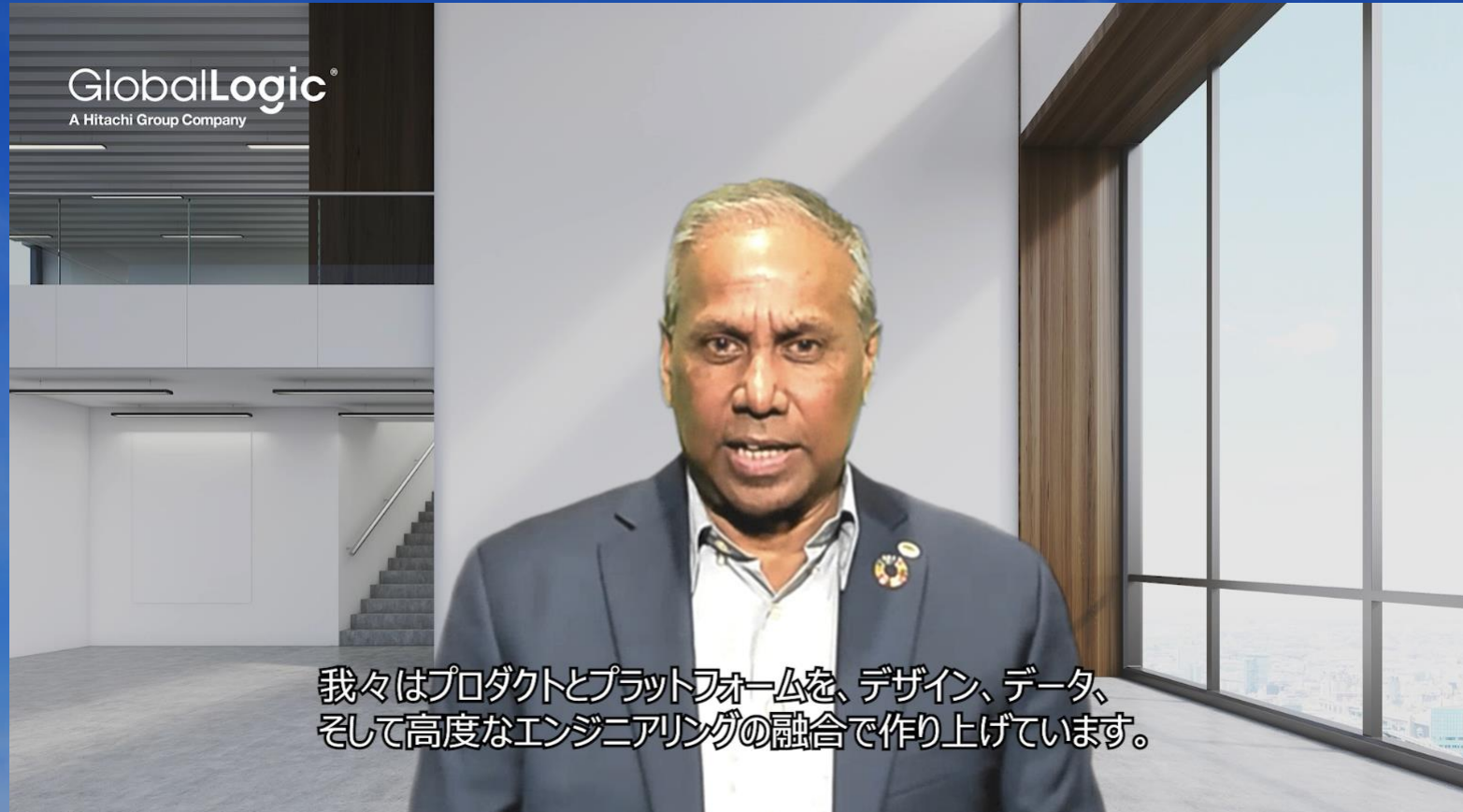


Kashimura  
CCD

Japan 2,100\*

Promote customer co-creation for DX/GX.  
Establish world-leading technology platforms.  
Create radical innovation addressing planetary boundaries  
and wellbeing

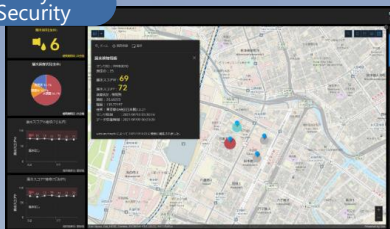
# 1-8. Video message from GlobalLogic CTO Sunil Singh



# 1-9. Major external recognitions

## Highly sensitive MEMS vibration sensors to detect water leakage

Safety & Security



Japan Industrial Technology Awards 2022,  
Minister of Education, Culture, Sports,  
Science and Technology Award

## High-voltage, high-power inverters for EVs and PHVs

Environment

Resilience



2021 The Ichimura Prize in Industry  
against Global Warming  
2022 National Commendation for Invention  
"The Prime Minister's Invention Prize"

## Video analysis solution for public place (X-ray baggage inspection, human flow visualization)

Safety & Security

Resilience



2022 JSAI Field Innovation Award  
2022 SSII Takagi Prize

## Noise reduction tech. for EV inverters

Environment



Inverter



Chief Researcher Hoda  
& co-recipients

2022 JEMA  
Electrical Industry Technical Achievement Award  
"Grand Prize"

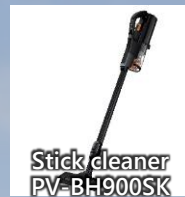
## Design

Environment

Safety & Security



Carbon offset charger



Stick cleaner  
PV-BH900SK

2022 iF Design Award (5)  
2022 Good Design Award (Total 6, Gold 2)

## International AI competitions



2022 Kaggle Gold Medal (2)  
2022 NeurIPS CDML (2<sup>nd</sup>, 3<sup>rd</sup> place)  
2022 Global AI Challenge for Building  
E&M Facilities Grand prize, etc.

# 1-10. Contribution to Lumada business growth

Increase Lumada revenue by CX/DX/GX co-creation for customers' next growth

	FY2021	FY2022*	FY2024*
Lumada business revenue (Trillion JPY) R&D Group/Hitachi Group	0.45 / 1.39	1.12 / 1.90	1.41 / 2.70

\* Forecast or Target value

## CX × Lumada



Create experiential value for customers with GlobalLogic Method\*\* and NEXPERIENCE

## DX × Lumada



Realize operational excellence with Process knowledge × Cutting-edge digital technology

## GX × Lumada



Integrate & expand Hitachi Energy and Hitachi Vantara's digital solutions in Lumada

# R&D strategy

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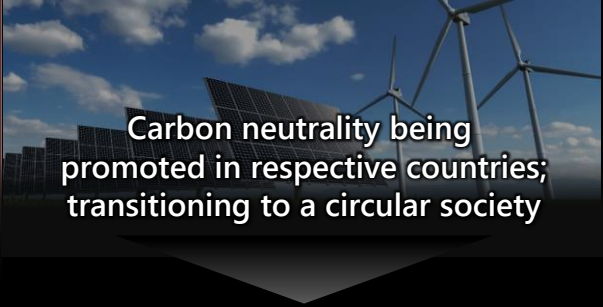
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## 2-1. Change in business environment


The transformation of society and industry, and behavioral changes in people are being accelerated by digital in response to dramatic changes in the environment

### Sustainable society




Carbon neutrality being promoted in respective countries; transitioning to a circular society

### Industrial structure change



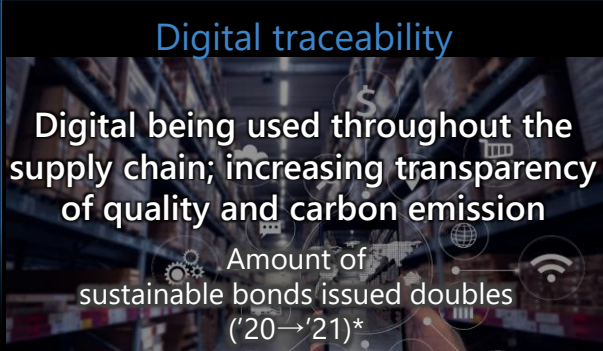
Value chain restructuring due to pandemic and geopolitical risks

### Human behavioral change



Diversification of values, individualization of needs; consumption increasing due to e-commerce


### Digital traceability



Digital being used throughout the supply chain; increasing transparency of quality and carbon emission

Amount of sustainable bonds issued doubles ('20→'21)\*


### Token economy



Blockchain-based Web3 era

NFT market over JPY 9 trillion ('25)\*

### Metaverse



Progress in economic activity in the virtual space

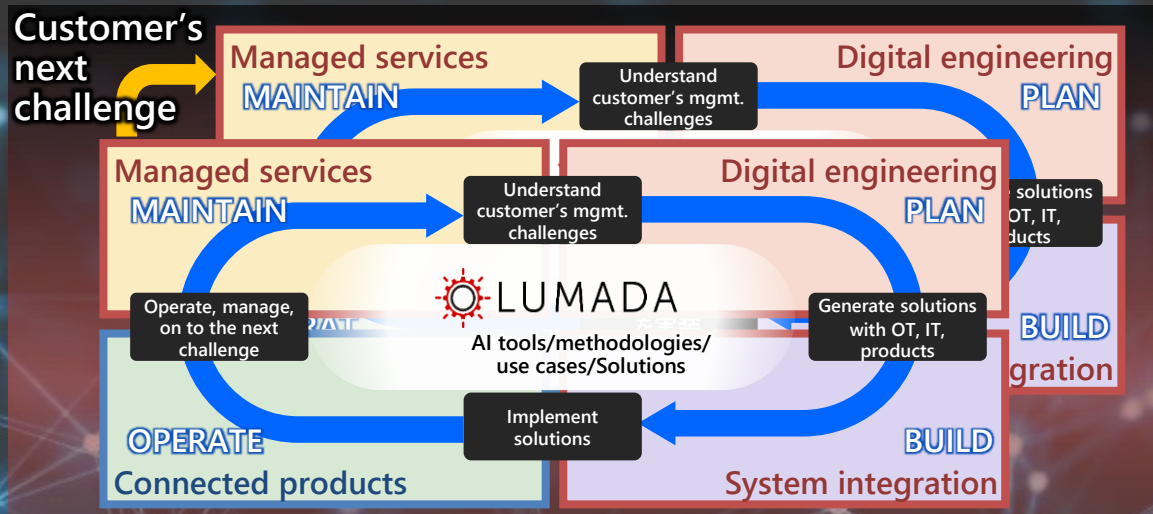
North America market growth CAGR: 40% ('22-'30)\*

## Accelerating digital transformation



# 2-2. Customer's growth through the Lumada growth cycle

Promote innovative co-creation and digital services for the customers' next challenge



Strengthen global front line and marketing operations. Realize growth cycle through co-creation.

## Financial/Public services area

Offer customer service content providing economic inclusion

## Energy, Railway/Transport area

Offer asset-linked services aimed at decarbonization and regional revitalization

## Manufacturing/Logistics area

Offer value through improved resilience, high added value and circular economy

Understand *kizashi* of change in society/customer & offer innovation

**NEXPERIENCE** Co-creation methodologies & tools



**Technology platforms**



## Collaboration between financial services using knowledge from various industries is accelerating to realize financial inclusion

### Operational excellence

Customer: Financial organizations

### Creating new demand

Customer: Financial organizations, manufacturers, distributors, etc.

PLAN

Optimize work processes with design thinking



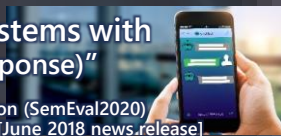
Design new financial/public services based on engagement with a broad range of industry experts



BUILD

Increase efficiency in work systems with "AI (RPA/dialogue/automatic response)"

Awarded first place in the international competition (SemEval2020)  
Launch of Chatbot service with machine learning [June 2018 news.release]



Build a sustainable finance platform using "OT knowledge" and "IoT"

Collaboration for Japan's first digitally-structured environmental bond, "Green Digital Track Bonds for the wholesale industry" [April 2022 news.release, in Japanese]



OPERATE

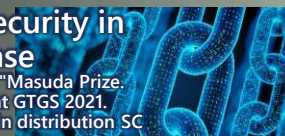
Analyze & evaluate operation data using "Explainable AI"

Launch of AI implementation and operation support service using explainable AI [Jan. 2020 news release]



Data analysis with assured security in Blockchain/NFT and DFFT base

PBI was awarded Best Ten New Products Award "Masuda Prize".  
WEF C4IR published a white paper, announced at GTGS 2021.  
Launched demonstration using digital currency in distribution SC [May 2022 news release]



MAINTAIN

Offer improved customer service by automatically analyzing "customer voice"

Launch of voice-to-text cloud service [News Release October 2021]  
Launch of sensitivity analysis service with additional perspectives of morality and unexpectedness [Oct. 2021 news release]



Offer value distribution service leveraging metaverse/Web3



## 2-4. Sustainable finance platform

### Share data on green assets with a range of stakeholders to accelerate investments in the environment

Insufficient investment funding for green energy development projects



Issues in project planning, reporting and auditing environmental benefit

#### Efficient reporting & aggregation

Significantly reduced workload in monitoring, reporting and third-party verification

#### Sophisticated decision-making for investments

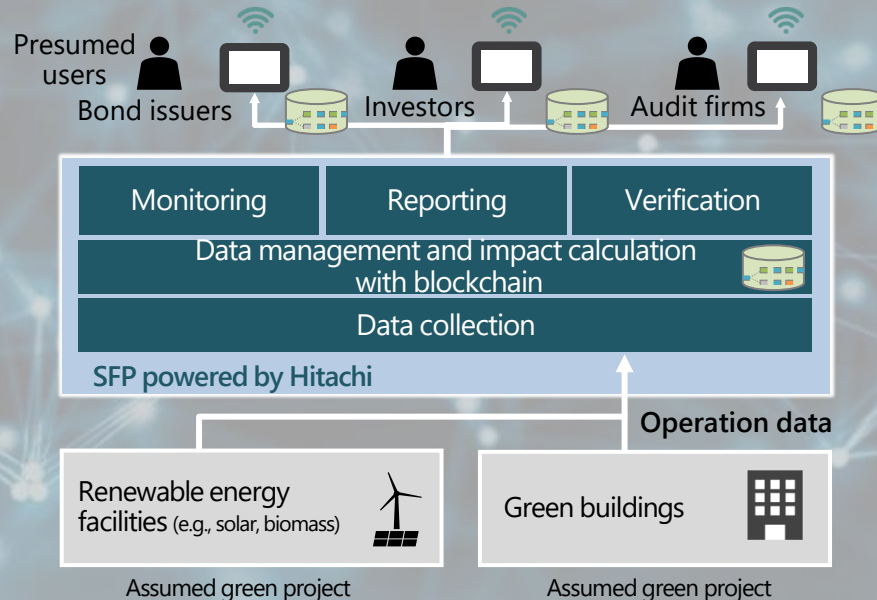
Increased transparency using blockchain and digital third-party verification, and at the same time improving KPI comparison

#### Smooth creation of green projects

Smooth structuring of projects from project proposal to funding scheme by facilitating dialogue between investors, issuers and financial institutions on the SFP

Collaborate with new financial instruments using Web3 technology

Collect raw data on facility operations and automatically create an impact report



# 2-5. Lumada growth cycle: Energy, Railway/Transport area

## Progress optimized control of distributed multi energy/transport systems to contribute to decarbonization

Operational excellence, APM transformation

Promote demand-side transition to carbon neutrality

Customers: Power utilities, factories, railway companies

Customers: Large-scale consumers, energy and transport providers

PLAN

Optimize facility costs with "design thinking"



Plan transition scenarios to a sustainable society

Hitachi U.Tokyo Lab. proposal "Towards the realization of an energy system supporting Society 5.0" [March 2022, 4th edition]



BUILD

Implement equipment diagnosis / management system with "digital twin"

Launch of operation and maintenance optimization service for societal infrastructure facilities using machine learning [Jan 2022 news release]



Validation of multi-site energy management system service

Hitachi launches multi-site energy management service business [October 2022 news release]



OPERATE

Implement remote & automated equipment inspection with "image diagnosis AI"

Achieved the top level in the international competition (TRECVID2020) Launch of Lumada Inspection Insights [May 2022 news release]



Implement "grid-edge control" system using DERMS

Enhanced grid edge solutions for distributed energy sources [Nov 2021 news release]



MAINTAIN

Transform operational excellence using "metaverse"



Provide "Green EaaS" & "Green MaaS" optimization service for demand fluctuations

World first as entire city's transport network is digitized with new Smart Mobility suite [July 2022 news release]



## Digitally connect city transport networks improving wellbeing and contributing to carbon neutrality

Green mobility solutions that enable both smooth in-city mobility and lower environmental impact

### Digital ticketing, Digital twin

Determine the mobility for "hands-free" travelers and optimize transport operations based on passenger demand to improve mobility

Under trial operation in Genoa, Italy


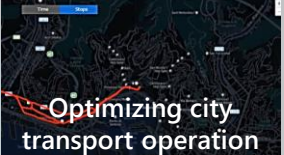

### EV fleet-life extending operation

Extend the service life of EVs through remote diagnosis of EV battery deterioration and battery capacity recovery control, using EV operation data.

Co-creation with First Bus (UK)



### Lumada Intelligent Mobility Management

Service	Operation	Maintenance
Smart ticketing	Green MaaS digital twin	EV fleet life extending technology
 Gateless & hands-free usage	 Optimizing city-transport operation	 Operation data Optimal management plan

# Enable a new workstyle through training and work-support by building a metaverse operation & maintenance site

Accumulate OT knowledge from the field in a metaverse, to enable a new workstyle that would be difficult to realize in the real-world

### Railway: Metaverse rolling stock

Transfer knowhow and skills by storing productization, operation and maintenance logs in a metaverse

### Factory: Metaverse consensus-building

Facilitate agile consensus of multiple stakeholders such as workers, supervisors, customer, etc.

### Utility: Condition management

Prevent procedural mistakes by structuring facility data

### Realize operational excellence

Education & skill transfer



Work procedures & Safety precautions



Consensus-building



OT knowledge aggregation and maintenance on metaverse



Work history  
Inspection log



Intuitive data access through media search

Design blueprints  
Incidents reports



OT knowledge structuring by AI



Asset condition management



Abnormality detection  
(e.g., heat, rust, leaks, etc.)

# 2-8. Lumada growth cycle: Manufacturing & Logistics

## Apply Monozukuri knowhow towards process automation of manufacturing, operation, and reuse for a circular economy

### Manufacturing process innovation

Customer: Manufacturers

### Addressing the circular economy

Customer: Manufacturers, logistics providers

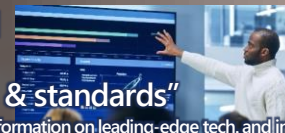
PLAN

Investigate optimization of facility costs with "design thinking"



Design carbon neutrality and circular economy scenarios based on "international rules & standards"

Principal Partner of COP26; globally disseminated information on leading-edge tech. and initiatives



BUILD

Implement manufacturing process solutions with "robotics SI"

Reinforce with JR Automation and other M&As



Implement "certification and tracing of things and related data" over the entire life cycle

Collaboration with ServiceNow Japan on product security measures [March 2022 news release, in Japanese]



OPERATE

Visualize and analyze production facility data with "IoT Compass"

Launch of IoT Compass [Oct. 2018 news release, in Japanese]



Upcycling with "SC re-design," "MI," and "bio-utilization" using digital technology

[Demonstration test with Mitsui Chemicals, Inc. on practical application of MI technology [June 2021 news release], [AI tech. developed to expand use of recycled plastic materials [March 2022 R&D topics]]



MAINTAIN

Reduce maintenance costs with "remote monitoring and predictive maintenance"

Global e-Service on TWX-21/M2M service [Oct. 2013 news release, in Japanese]



Provide circular economy supply chain services

Launch of Global SCM Simulation Service for CO<sub>2</sub> emissions across the supply chain [April 2022 news release by Hitachi Solutions, Ltd., in Japanese]



## 2-9. Co-creation with Suntory "Manufacturing of the Future"

### Build IoT infrastructure to realize advanced traceability, DX of factory management & workstyle

Building a next-generation factory that continues to evolve based on findings from "Insights into a Future Society of 2050" co-creation workshop, and knowledge & knowhow on OT×IT×Products

#### Traceability of each individual product

Record the state of each product as digital data, link the huge volume of different types of data, and realize traceability through ultra-large-scale, high-speed data processing technology

#### Vision design by design thinking experts

CX designers use NEXPERIENCE to merge insights into society, Hitachi and customer product, OT and IT knowledge, to design a vision that all parties can agree on

"IoT infrastructure" enabling integration & display of diverse data



Increased safety and reassurance through traceability of each individual product

Continuously evolving factory with a dashboard displaying various types of information

#### Workshop "Insights into a Future Society of 2050"

Pursuit of reassurance & safety, and workstyle transformation in a society with a diminishing workforce





# 2-10. Upcycling circular economy

## Lead the realization of a circular economy society by demonstrating with products and through open innovation

Solutions to quantify and control environmental impact, and expand the use of recycled material

### Integration of UX design & MI

Realize a high-quality texture with no noticeable foreign material by using different surface treatment for each type of recycled material

Stick cleaner:  
40% recycled material utilization rate\*

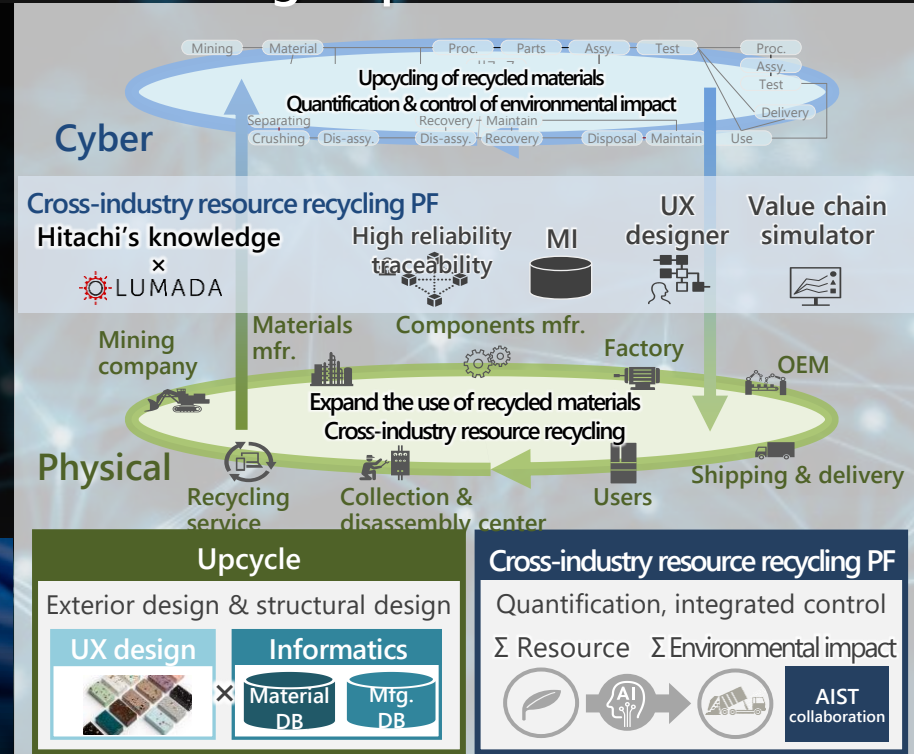


PV-BH900SK

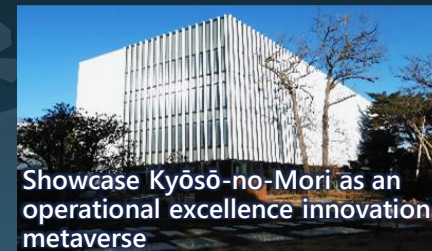
### Cross-industry resource recycling PF

Develop digital solutions for use cases such as production scheduling for lower environmental impact and optimal resource recycling methods based on usage history

\*At least 40% of the plastic materials used for the product's handle cover and accessories, such as the stand-type charging stand, are made from recycled plastic by weight.



## Promote jointly with Hitachi Digital, Global Environment Division and Global Marketing & Sales



## R&D strategy

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# 3-1. Backcasting from 2050

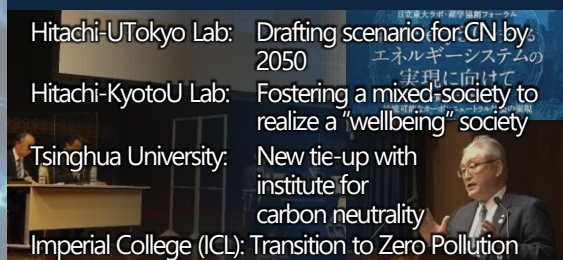
Explore future societal and customer issues through discussion with stakeholders

## Society in 2050

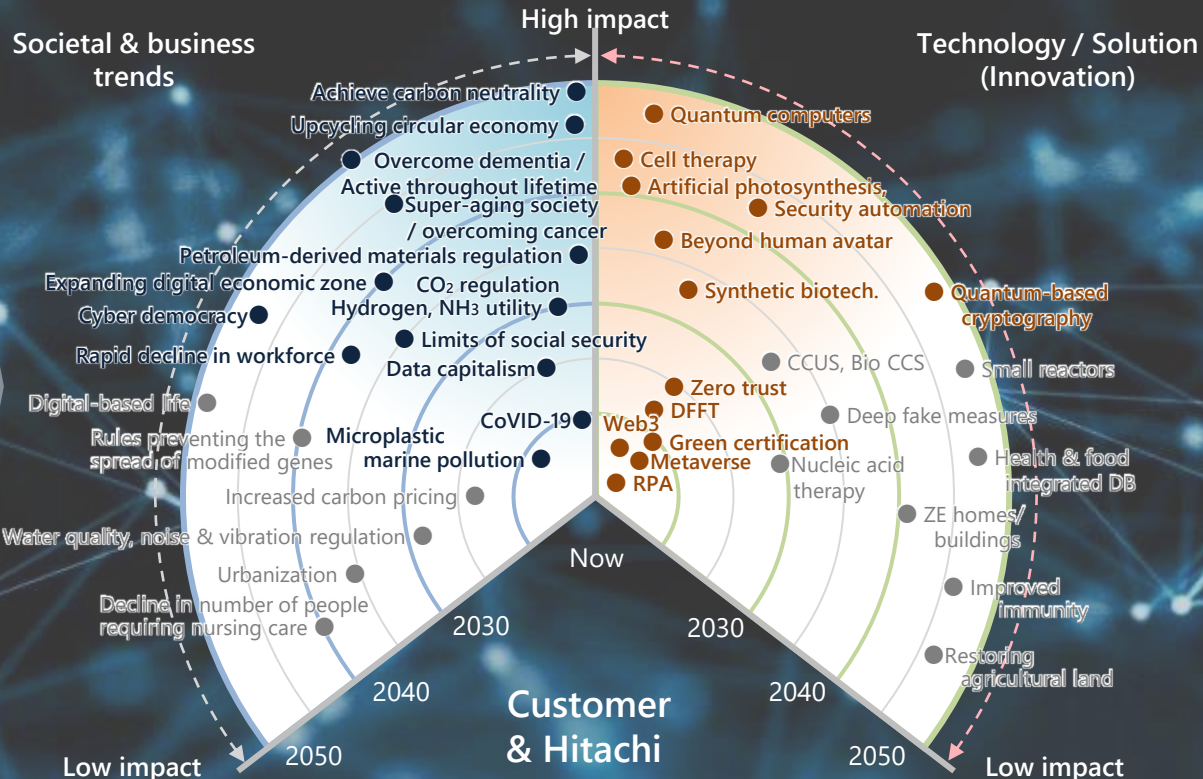
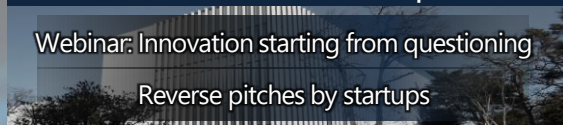
### International conferences



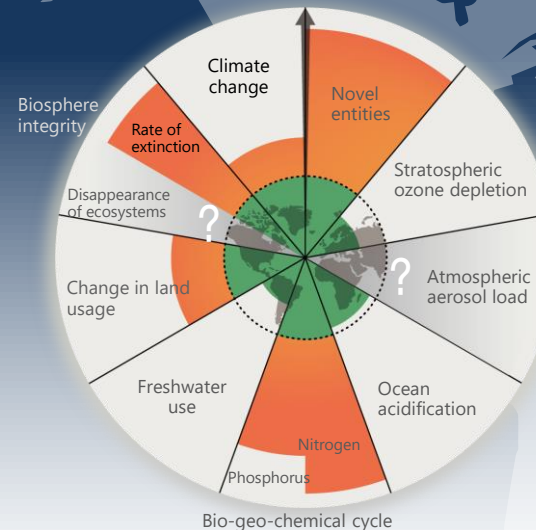
### Academia



### Customer, Startup



## Form ecosystems & solve global issues to resolve decarbonization & resource recycling challenges



### Hitachi-ICL joint laboratory

Hitachi-Imperial Centre for Decarbonisation and Natural Climate Solutions



Established 11 July 2022

Development of natural climate solutions such as for decarbonization and biodiversity, to realize a Net Zero society

### Hitachi-AIST joint laboratory

Hitachi-AIST Circular Economy Cooperative Research Laboratory



Established 11 October 2022

Grand design, rule-making, and societal implementation to realize a circular economy

Supply chain models that include Scope 3, and carbon credit market research through startup collaborations

# 3-3. Towards a society with an active 100-year lifespan

Realize low-burden on patient treatment methods with biomedical technologies with a goal to overcome intractable diseases such as cancer



\*1 Photo of the Kobe Medical Innovation Center where the Hitachi Kobe Laboratory is based.

\*2 Sumitomo Pharma used cells produced by Hitachi's automated cell culturing equipment in a clinical trial conducted by Kyoto University.

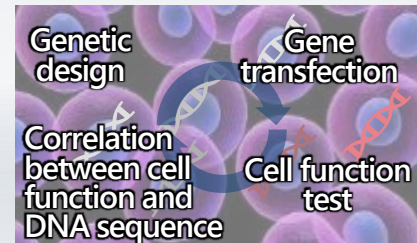
\*3 This work was supported in part by the Japan Agency for Medical Research and Development, AMED (JP18be0104016).

## Regenerative medicine

Applied in clinical trials for Parkinson's Disease treatment \*2 [2021]

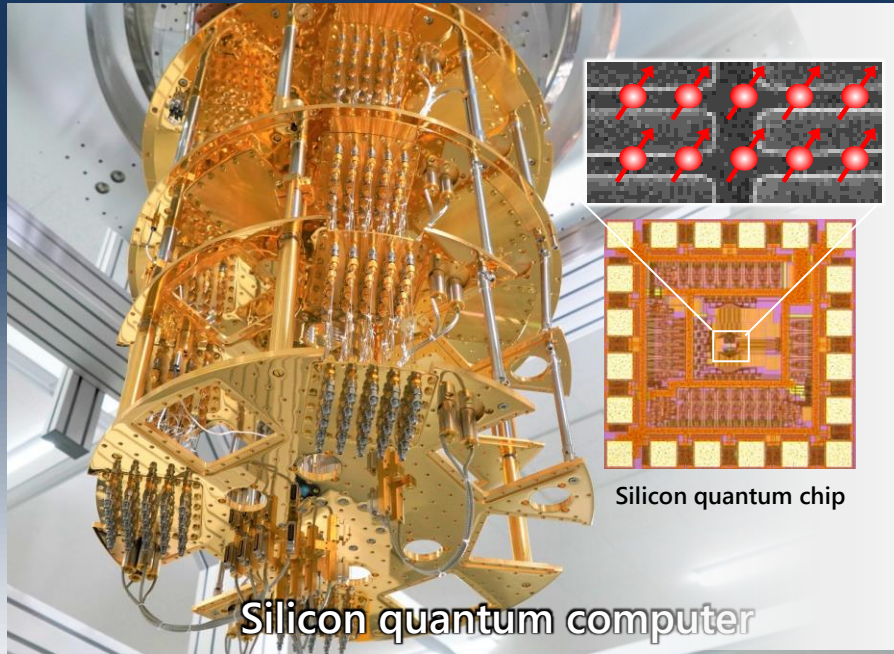


## Next-generation cell therapy



Development of designed cell processing technology through start-up and overseas university collaboration

## Develop quantum computers & quantum applications to solve large-scale and increasingly complex societal issues, and create new industries



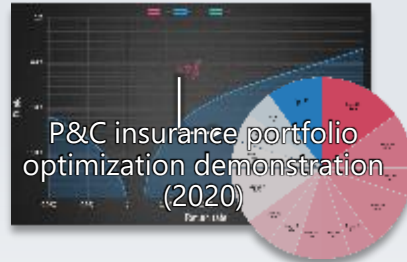
Silicon quantum chip

Silicon quantum computer

\*Part of this research was supported by the Japan Science and Technology Agency (JST) "Moon Shot Type R&D Project" (Grant No. JPMJMS2065).

CMOS: Complementary Metal Oxide Semiconductor, P&C: Property & Casualty, QII: Quantum Innovation Initiative Consortium, Q-STAR: Quantum STRategic industry Alliance for Revolution

CMOS annealing for early societal implementation (2015)



Global user survey and middleware development through startup collaboration (Strangeworks Inc.)

Quantum applications to solve societal challenges

<p>Climate change</p>	<p>Resource recycling Supply chain</p>	<p>Healthy longevity Food problem</p>
<p>Contribute to solving large scale complex societal issues by developing and advancing quantum chemistry, quantum AI, quantum finance, etc.</p>		
<p>Participate in QII, Q-STAR, accelerate implementation in society</p>		

# R&D strategy

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## Planetary boundaries



## Wellbeing



# Society 5.0

## Connected Laboratories



Support people's quality of life with data and technology that fosters a sustainable society

## Stakeholders

- Investors
- Environmental NGOs
- Customers
- Communities
- Citizens, Consumers
- Employees

NGO: Non-governmental organization

## Academia

- University of Tokyo, Kyoto University, Hokkaido University
- AIST
- Stanford University
- Imperial College London
- University of Cambridge
- Tsinghua University

## Public-private initiatives

- Society 5.0
- WEF C4IR
- SDGs
- NSW (Australia)

NSW: New South Wales

## Startup communities

- Hitachi Ventures (Munich, Boston)
- Silicon Valley
- Zhongguancun (China)



Hitachi Social Innovation is  
**POWERING GOOD**

# Cautionary Statement

Certain statements found in this document may constitute “forward-looking statements” as defined in the U.S. Private Securities Litigation Reform Act of 1995. Such “forward-looking statements” reflect management’s current views with respect to certain future events and financial performance and include any statement that does not directly relate to any historical or current fact. Words such as “anticipate,” “believe,” “expect,” “estimate,” “forecast,” “intend,” “plan,” “project” and similar expressions which indicate future events and trends may identify “forward-looking statements.” Such statements are based on currently available information and are subject to various risks and uncertainties that could cause actual results to differ materially from those projected or implied in the “forward-looking statements” and from historical trends. Certain “forward-looking statements” are based upon current assumptions of future events which may not prove to be accurate. Undue reliance should not be placed on “forward-looking statements,” as such statements speak only as of the date of this report.

Factors that could cause actual results to differ materially from those projected or implied in any “forward-looking statement” and from historical trends include, but are not limited to:

- economic conditions, including consumer spending and plant and equipment investment in Hitachi’s major markets, as well as levels of demand in the major industrial sectors Hitachi serves;
- exchange rate fluctuations of the yen against other currencies in which Hitachi makes significant sales or in which Hitachi’s assets and liabilities are denominated;
- uncertainty as to Hitachi’s ability to access, or access on favorable terms, liquidity or long-term financing;
- uncertainty as to general market price levels for equity securities, declines in which may require Hitachi to write down equity securities that it holds;
- fluctuations in the price of raw materials including, without limitation, petroleum and other materials, such as copper, steel, aluminum, synthetic resins, rare metals and rare-earth minerals, or shortages of materials, parts and components;
- credit conditions of Hitachi’s customers and suppliers;
- general socioeconomic and political conditions and the regulatory and trade environment of countries where Hitachi conducts business, particularly Japan, Asia, the United States and Europe, including, without limitation, direct or indirect restrictions by other nations on imports and differences in commercial and business customs including, without limitation, contract terms and conditions and labor relations;
- uncertainty as to Hitachi’s ability to respond to tightening of regulations to prevent climate change
- uncertainty as to Hitachi’s ability to maintain the integrity of its information systems, as well as Hitachi’s ability to protect its confidential information or that of its customers;
- uncertainty as to Hitachi’s ability to attract and retain skilled personnel;
- uncertainty as to Hitachi’s ability to continue to develop and market products that incorporate new technologies on a timely and cost-effective basis and to achieve market acceptance for such products;
- exacerbation of social and economic impacts of the spread of COVID-19;
- the possibility of disruption of Hitachi’s operations by natural disasters such as earthquakes and tsunamis, the spread of infectious diseases, and geopolitical and social instability such as terrorism and conflict;
- estimates, fluctuations in cost and cancellation of long-term projects for which Hitachi uses the percentage-of-completion method to recognize revenue from sales;
- increased commoditization of and intensifying price competition for products;
- fluctuations in demand of products, etc. and industry capacity;
- uncertainty as to Hitachi’s ability to implement measures to reduce the potential negative impact of fluctuations in demand of products, etc., exchange rates and/or price of raw materials or shortages of materials, parts and components;
- uncertainty as to the success of cost structure overhaul;
- uncertainty as to Hitachi’s ability to achieve the anticipated benefits of its strategy to strengthen its Social Innovation Business;
- uncertainty as to the success of acquisitions of other companies, joint ventures and strategic alliances and the possibility of incurring related expenses;
- uncertainty as to the success of restructuring efforts to improve management efficiency by divesting or otherwise exiting underperforming businesses and to strengthen competitiveness;
- the potential for significant losses on Hitachi’s investments in equity-method associates and joint ventures;
- uncertainty as to the outcome of litigation, regulatory investigations and other legal proceedings of which the Company, its subsidiaries or its equity-method associates and joint ventures have become or may become parties;
- the possibility of incurring expenses resulting from any defects in products or services of Hitachi;
- uncertainty as to Hitachi’s access to, or ability to protect, certain intellectual property; and
- uncertainty as to the accuracy of key assumptions Hitachi uses to evaluate its employee benefit-related costs.

The factors listed above are not all-inclusive and are in addition to other factors contained elsewhere in this report and in other materials published by Hitachi.